



# E-One

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User Manual

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Dear Customer,

Thank you for buying the E•One.

Lifestyles are changing and the E•One is a perfect example of this. Professional and safe hair removal is now brought to you in the comfort and privacy of your own home.

I give my own personal guarantee that each E•One is manufactured to the highest standard and as you will see, the E•One is a remarkable product.

I hope that you will be fully satisfied with your purchase and I invite you to share your remarks on our company's official website.

Best regards,

Yves Vincent  
E•One creator

# E>One PACK CONTENT



1 **E>One** base - details page 12-13



1 **E>One** applicator - details page 12-13



1 **optic** - cartridge (consumable)  
(included with your **E>One** applicator)



1 **stop** - marking plate



1 **clean** - optical spray



1 **patches**  
adhesive patches



1 **extractor**  
extraction tool



1 marking **pen** - for marking, with sharpener



1 **gel** - optical gel



1 **mask** - protective glasses



1 depilation diary



1 user manual



NOTE: E-Swin is exclusively authorised to sell the **E>One** and its accessories: **optic**, **stop**, **clean**, **patches**, **pen**, **gel**, **mask**, **fun**, etc. on its website [www.e-swin.com](http://www.e-swin.com).



ATTENTION:  
DO NOT DISPOSE OF ANY OF  
THE PACKAGING

The 2-year manufacturer's parts and labour guarantee is only valid if the item is returned in all of its original packaging.

Please therefore keep all of the packaging in which the **E>One** was delivered in a safe place.

## AVERTISSEMENT

The E>One is intended for private domestic use only and must not be used for any commercial or professional means.

The manufacturer's guarantee will be lost if, at any time, the machine is used professionally. If an E>One loses its guarantee, it cannot be reapplied, even when a guarantee extension has been initially set.



# PRECAUTIONS FOR USE

## FOR YOUR SAFETY

Please read the following information carefully before using your **E•One**:

- Voltage: 100 - 240 V~
- Nominal frequency : 50-60 Hz
- Maximum power : 240 VA
- Check that the voltage matches that of your mains electricity. Incorrect connection may cause irreversible damage that is not covered by the guarantee.
- Check that the outlet to which your E-One is connected is undamaged and in perfect condition, and does not preclude the proper use of your E-One (the socket must be easily accessible)
- The **E•One** is for private and domestic use only. It should not be used for professional purposes.
- Do not disconnect by pulling on the **E•One** lead.
- Do not use an extension cord with the **E•One**.
- Never handle the **E•One** with wet hands.
- **The **E•One** must not be used in the shower or bath or in any place where water may splash onto it (applicator or base).**
- Never immerse the **E•One** base, applicator or **optic** cartridge in water.
- Never use the **E•One** if it is damaged, if faulty operation is indicated on the touch screen, or if it has been dropped (non-visible damage may put your safety at risk).

- This item can only be repaired using specialised tools. In the event of any after-sales problems please contact us via our website on [www.e-swin.com](http://www.e-swin.com) via your personal area.
- The **optic** cartridges and all other accessories should only be ordered from our website [www.e-swin.com](http://www.e-swin.com) via the "My account" and "New Accessories Order" sections. We decline all liability for the use of cartridges and accessories provided by other manufacturers.
- During use, the **E•One** must be placed on a flat surface and in a place where it is not likely to fall.
- E-SWIN SAS declines all liability for any damage resulting from improper use of the item or any use other than provided for in this user manual.
- **The **E•One** comes with a pair of protective glasses (**mask**): these glasses must be worn throughout use. Any other persons in the vicinity at the time of use of the **E•One** must also wear a **mask**.**
- **During operation the **E•One** must not come into contact with your hair, the periocular region protected by the **mask** (the **E•One** must not be used for eyebrow and eyelash removal for example), clothing or other objects, so as to prevent any risk of injury, blocking or deterioration.**
- The applicator tip must not be touching the **mask** during the shot.
- **Never use near aerosols, a heat source or near other electronic devices.**
- **Do not place on top of other electronic devices.**
- **Your **E•One** comes with a mains cord (2m) and an applicator cord (2m). Do not use an extension cord or any cable other than those provided by E-Swin**

# PRECAUTIONS FOR USE

## YOU SHOULD NOT USE THE E-One

- If you are pregnant or diabetic.
- To remove grey or red hair. In particular, individuals born with skin photo type I and red hair. In adulthood the fundamental orange colour may wane in these individuals, however the hair's melanin structure retains the characteristics on which pulsed-light depilation technology is ineffective.
- On very dark or black skin (please consult our website at [www.e-swin.com](http://www.e-swin.com) - "Clinical information" section).
- On damaged, burnt or infected skin.
- **On skin having suffered sunburn and healed less than one month ago.**
- On skin lesions requiring a medical opinion.
- On high-risk areas (spots, birth marks, warts, unhealed wounds etc.)
- on moles: if they are located on the area to be treated, you must cover them with the adhesive **patches** - supplied with the E-One.
- on tattooed areas: makeup tatoos (eg, lip lining), or tattoo designs, whatever the color, must be protected by the **stop** marking plate that comes with your E-One.

## KEEP OUT OF THE REACH OF CHILDREN

- Any use of the E-One on a minor should be performed under the supervision of an adult.

- If you have a skin disorder (eczema, inflammation, acne etc.)
- If you are receiving photosensitizing treatment (ask your doctor for advice).
- If you have a history of dermatological disorders. Please seek medical advice before using the E-One.
- Not to be used on animals.

### UV Precautions:

Sunbeds: be cautious when using sunbeds after treatment. Particularly concerning the more high powered machines; it is recommended to leave a few days before or after your tanning session prior to using the E-One.  
Natural UV: when exposed to sunlight after a IPL session with the E-One, it is imperative to apply sunblock on the areas treated during the 2 weeks following the session.

### Sunless Tanning:

Do not use the E-One if a self-tanner has been applied to the area to be treated; wait for the complete disappearance of the self-tanner before using the E-One.



Only use the **pen**, the **gel**, **patches**, **stop** marking plate and **mask** provided with your E-One.  
**The use of any other products may lead to skin burns**

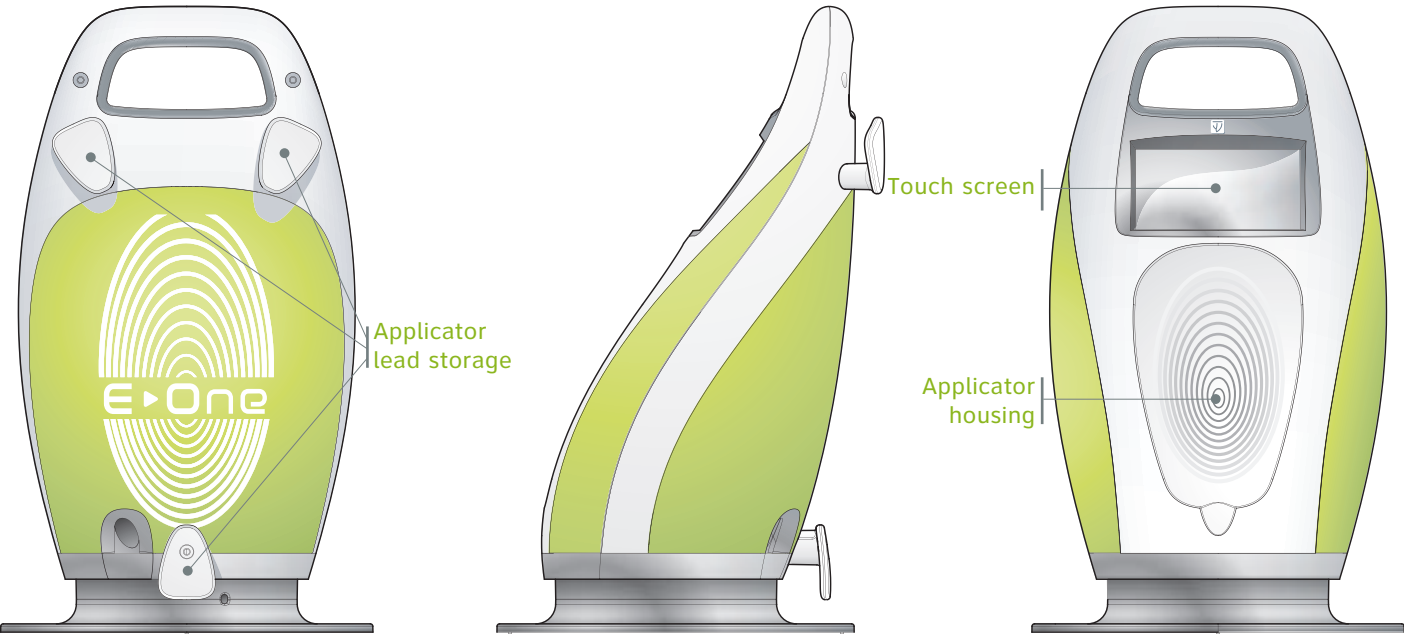
### NEED HELP?

For more information please consult the FAQs in the "Community" section on our official website forum.

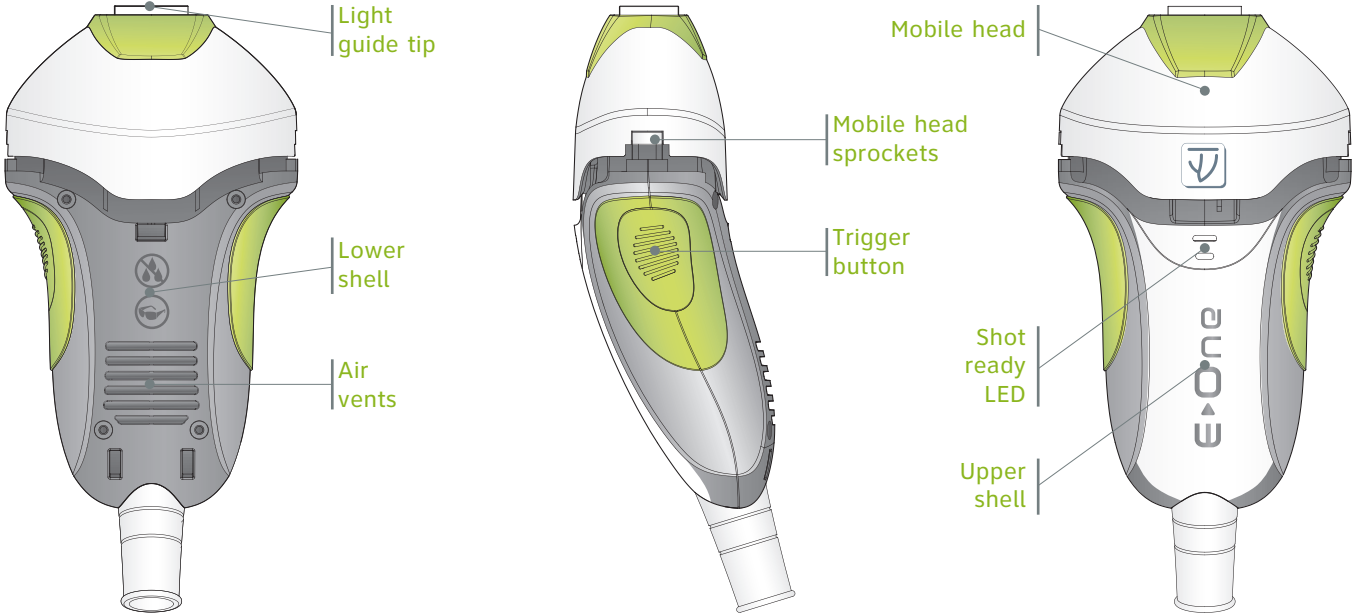
### PERSONS WITH HIRSUTISM

The E-One is certified for use on persons with hirsutism (hormonal or idiopathic).

BASE



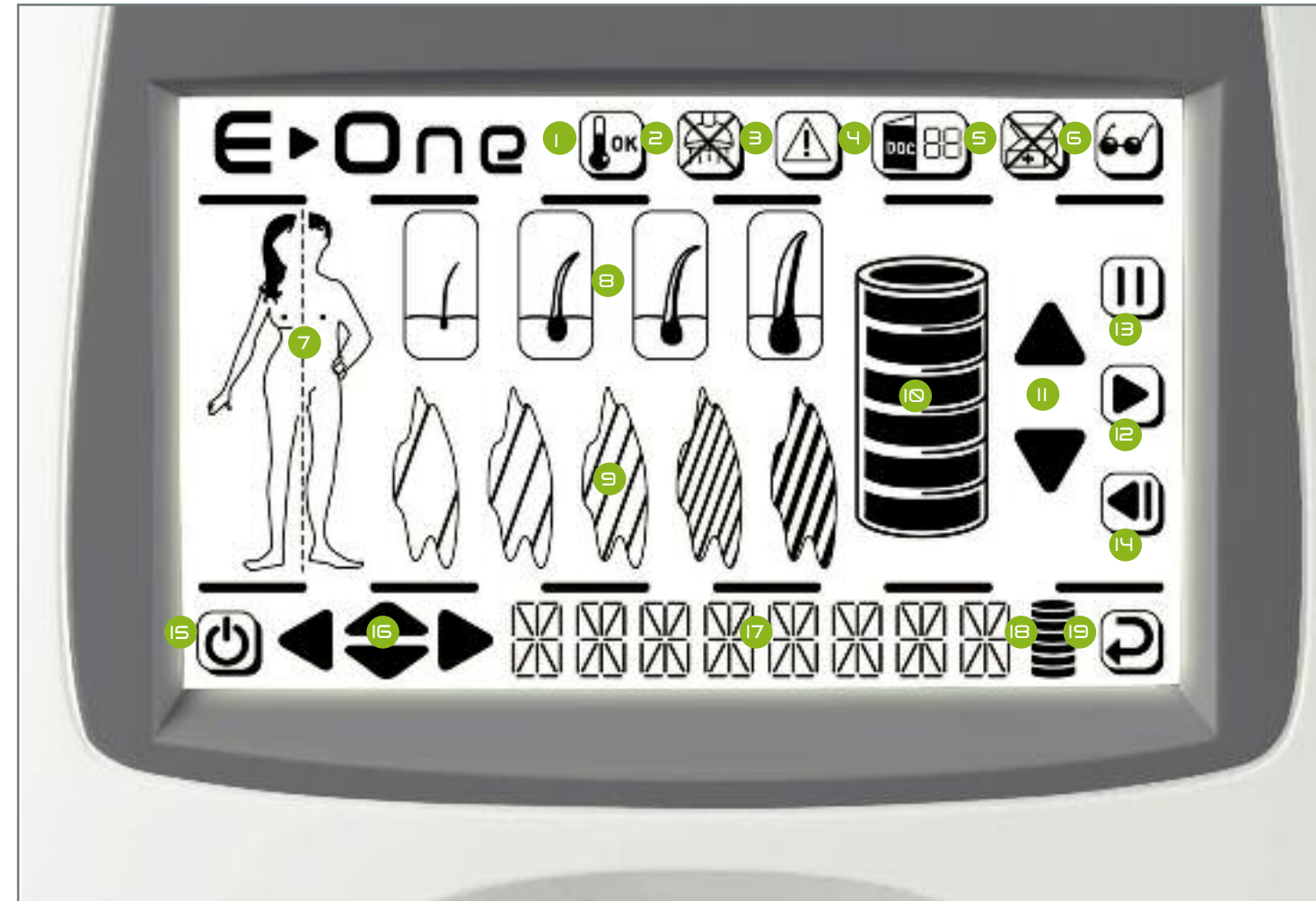
APPLICATOR





# INFORMATION PROVIDED BY THE E•One TOUCH SCREEN

## THE E•One BASE IS EQUIPPED WITH A TOUCH SCREEN



10 Shot intensity gauge.

11 These icons are used to increase or decrease the shot intensity.

12 Selections can be confirmed with icons 7, 8, 9, 10 and 11.

13 Once the settings have been confirmed and the safety icons unlocked, the E•One is ready for use. Pressing this icon places the E•One in pause mode, thus disabling emission of shots from the applicator. Press icon 12 to leave the pause mode.

14 This icon is used to change the selection made previously on icons 7, 8, 9 and 11.

15 The E•One can be switched on and off by means of this icon.

16 These icons make it possible to browse the various E•One menus.

17 Real-time information display. These characters enable menu browsing and language selection and can be used to enter a personal identification number or optic cartridge activation codes.

18 Consumable level gauge (optic cartridge).

19 This icon is used to confirm the information entered in the characters (no. 17).

1 The steady state icon indicates that no component is overheating. When blinking it indicates that certain components have exceeded the permissible temperature. The switches to standby mode automatically until normal temperature is reached again.

2 This icon warns that the projection of water on any part of the E•One is strictly prohibited.

3 Warning or precaution for use. The following number icon shows which page of the manual should be consulted.

4 Where a warning or precaution for use is displayed, this icon shows which page of the manual should be consulted.

5 This icon indicates that the E•One must not be used in certain physiological or medical contexts (during pregnancy, when taking photosensitizing medicine etc).

6 This icon indicates that the (mask) must be worn at all times during use.

7 These icons are used to select "male" or "female".

8 These icons show 4 different hair thicknesses, from the finest (on the left) to the thickest (on the left).

9 These icons represent 5 types of skin colour, from the fairest (on the left) to the darkest (on the right). Black skin is not shown as the E•One cannot be used on black skin.

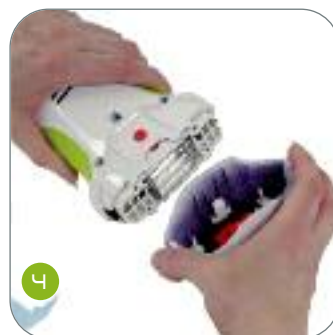
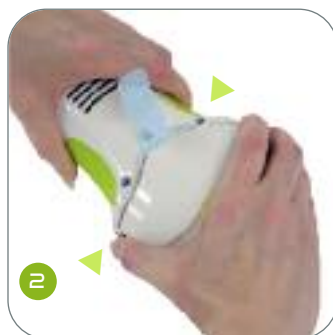




# HAIR REMOVAL WITH THE E•One

## I BEFORE EACH USE

- Check that the mains lead is not pinched or squashed and that there are no bare wires.
- Check that there is no visible damage to the cable linking the base to the applicator.
- Check the E•One's external and internal optical parts.
  - Checking the external optical parts
    - > Check that the applicator's glass tip (light guide) is intact. If it is not the case (light guide split or chipped) it must be changed. This part can be ordered on the [www.e-swin.com](http://www.e-swin.com) website (go to "My account", "New Accessories Order", "mobile applicator head")
  - Checking the internal optical parts
    - > Before switching on and using your E•One, please check that all internal optical parts are intact: tube, filter (red, glass flat part) and light guide. To do this, with the extractor, remove the mobile applicator head from the applicator body by pressing on both sides of the mobile head at the same time as shown below (see photo 2)



This enables visual access to the filter, tube, light guide and internal side. The filter (red, glass flat part) must be intact, not split and must have a flat and regular surface. It must be clean and dust-free. For effective E•One performance it is recommended that you clean the filter before each use with the **clean** spray provided (**see instructions for use of the spray in the appendix**).

## I STEP 1

### CHOOSE THE BEST TIME FOR USING THE E•One

#### If your usual depilation method is:

##### - The razor

You may use the E•One straight away.

##### - Depilatory cream

You will only be able to use the E•One one week after the last depilation.

##### - Waxes, electric epilator, tweezers

You will only be able to use the E•One three weeks after the last depilation.

##### - Laser or flash lamp technology and other methods

You will only be able to use the E•One once regrowth has begun.

## I STEP 2

### PREPARING YOUR SKIN

- Your skin should be clean and dry and cleansed of any cosmetic products.
- Do not apply any cream, moisturizer, oil or any other substance to the skin.
- Shave the area to be treated.  
**It is essential that the areas of the skin to be treated are freed of all hair by shaving (wax, cream, electric epilator or any other method that plucks the hair should not be used). The skin should be damp upon shaving to minimize the harsh effect of the razor.**
- Rinse the skin thoroughly with water after shaving to remove any remaining cut hairs.

# HAIR REMOVAL WITH THE E>One

## I STEP 3

### SWITCHING THE E>One ON AND ADJUSTING THE SETTINGS

#### Reminder:

Icon definitions can be found on pages 14 and 15

Your E>One is already equipped with a pre-installed optic cartridge. You do not have to enter activation codes to operate your device.

#### • Plug the E>One mains lead in

3 beeps sound and 2 icons are displayed on the screen:

- "E>One" product icon (top left).
- On/Off icon (bottom left, icon 15 p. 15).

The screen backlighting is not yet lit

#### • Press the on/off icon bottom left

- The backlighting comes on.
- All icons are displayed.
- The E>One internal test procedure begins and ends after a few seconds.
- At the end of the test procedure, the drop-down text at the bottom of the screen proposes "Epilation".
- Press the validation icon bottom right (icon 19 p. 15) to access the clinical settings menu.



#### • Depilation settings

##### - SELECT YOUR PROFILE

"Male" or "female" by pressing the relevant side of the body.

The profile selected remains displayed: the other fades away.

##### - SELECTING HAIR THICKNESS

Once the profile is selected, the 4 hair thickness icons are displayed from the finest hair on the left to the thickest hair on the right. Press the desired thickness: the icon flashes.

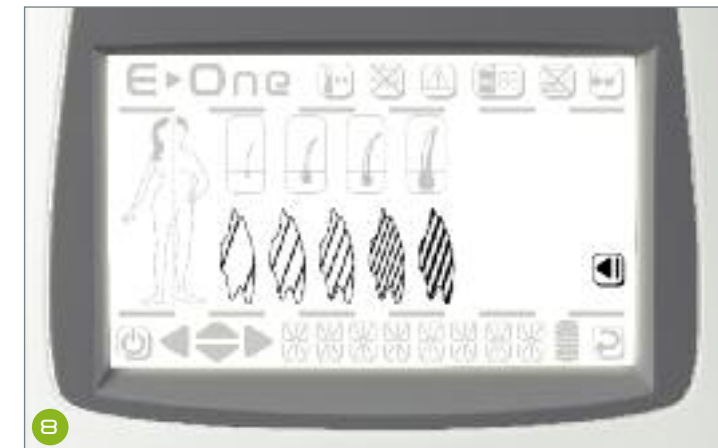
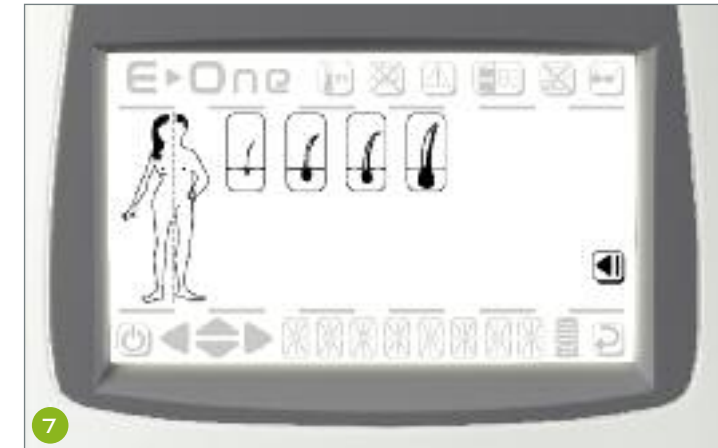
##### - SELECTING SKIN COLOUR

Once the hair thickness has been selected 5 skin colour icons are displayed, from the fairest skin on the left to the darkest skin on the right.



Very dark and black skin options are not available as they are incompatible with the E>One.

Press on the colour selected. It will start to blink.



# HAIR REMOVAL WITH THE E•One

## - SETTING THE DESIRED INTENSITY:

Once the skin colour is selected the intensity gauge appears. Icon **II** (see page 15) is used to increase or decrease the shot intensity

- Icon **I2** is used to confirm the intensity level (see page 15)

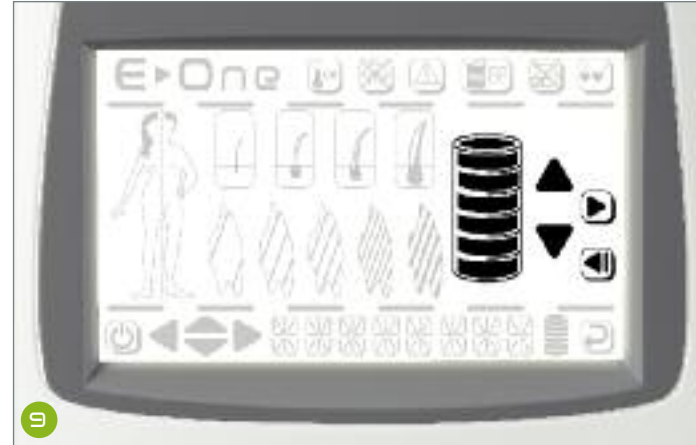
## • Unlocking the safety system

- Once the previous settings are confirmed by icon **I2**, icons **2**, **3**, **4**, **5** and **6** as shown on page 14 begin to blink

This procedure recalls the basic safety guidelines:

- Water must not be projected on the E•One
- The must not be used if taking photosensitizing medicine and the skin must be healthy
- The **mask** must be worn throughout the session

N.B.: the E•One will not emit a shot until all safety elements have been unlocked (by pressing on each flashing icon)..



**NOTE** The intensity is set to low by default. This value produces good results for the majority of users in optimum conditions of safety in 100% of cases. Increasing the intensity will result in the following:

- Enhanced results
- Reduction in the number of sessions required to obtain a lasting result
- Increased skin sensation upon application
- Increased risk of redness or even burns on highly pigmented skin (dark skin) after one session

**Important: the darker the skin treated (whether this is natural or through tanning), the more it is recommended to set the to a low intensity.**

**IN PRACTICE** Always start with a test patch at the lowest setting (default setting proposed by the E•One) then increase the intensity level gradually by 1 point each time. Apply a shot then wait for 5 minutes to evaluate the skin's reaction. If no reaction occurs you may then treat the entire area or increase the intensity by 1 point and re-evaluate the reaction (and so forth).

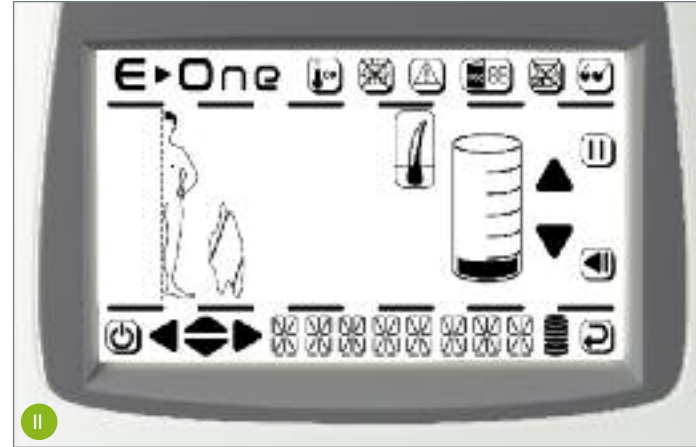
# HAIR REMOVAL WITH THE EOne

## EXAMPLES

"I am a man with fair skin and I want to epilate my armpits."

The following selections apply:

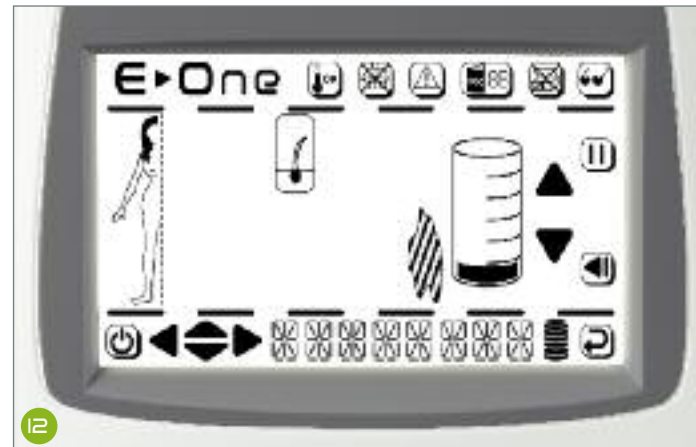
- . Male
- . Fair skin (1st colour)
- . Thickest hair (4th thickness)
- . Intensity level gauge (1st level)



"I am a woman with dark skin and I want to epilate my arms."

The following selections apply:

- . Female
- . Darkest skin (5th colour)
- . Hair (2nd thickness)
- . Intensity level gauge (1st level)



## STEP 4

### APPLICATION

- Circle the area to be treated using the **pen**.
- Cover the small areas to be protected (moles etc.) with the **patches**.
- Apply the **gel** in a thin layer to the area to be treated.

Observation: if you wish to treat a large area, do not spread the gel on the whole area straight away as it will dry and become ineffective in terms of optical transmission. Spread the gel on the area in question gradually as you go. Once the gel has been applied to the skin and treated it must not be reused on another area. Once the gel has been subjected to a shot, changes are likely to occur in its optical characteristics.

- Put the **mask** mask on. Any other persons in the vicinity during use must also wear a **mask**. **Important: do not apply shots to the periocular area (under the Mask protecting your eyes, eyebrows, eyelashes etc.).**

Reminder: the **pen**, **gel**, **patches**, **stop** marking plate and **mask** should be provided with your **EOne**. The use of any other products may lead to skin burns and are not covered by the guarantee

- If necessary, use the **stop** to hide any large areas not to be treated (tattoo etc.)



### TIPS !

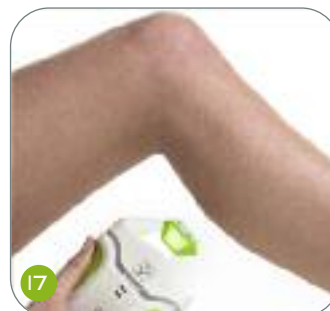
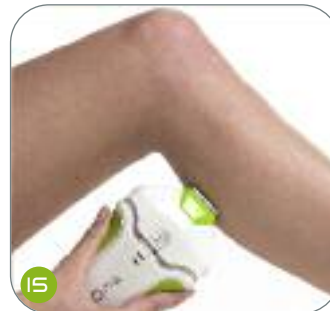
To remove easily the applicator from its base, you should hold its big white cable and lift up. The applicator can be then taken down easily.



# HAIR REMOVAL WITH THE E>One

## • Shot emission

- To be able to emit shots the glass applicator tip (light guide) must be placed on the skin. Pressure must then be applied so as to snap on the applicator head.
- Shot emission can then be triggered by pressing the button on the side of the applicator.
- Pressure must then be released for the applicator to come away from the skin.
- The applicator is then moved to an adjacent area. The next shot may only be applied once the LED is green (if the applicator is applied before the LED turns green, no shot will be emitted).



Observation: Each time a shot is emitted the area epilated is the area covered by the light guide tip, 3 x 2 = 6 cm<sub>2</sub>. Upon releasing the pressure on the applicator, a slight imprint can be seen in the gel enabling you to see where you are up to. The glass surface (light guide) at the tip of the applicator must be placed flat on the skin.



The applicator must only be used once the green light is on (if the applicator is pressed to the skin too early (before the green light comes on), no shot will be emitted).

- Take care to stretch the skin in those areas in which it is finest to ensure that the glass part of the applicator tip (light guide) comes into contact with the skin and that hair is removed correctly from the treated area.

## I STEP 5

### END OF THE SESSION

- Press button 15.
- You may unplug the E>One from the mains once the fan has switched off (after approximately 10 minutes).
- Clean the glass applicator head (light guide) with a damp cloth.
- Finish cleaning with the **clean** spray (photos 19 and 20).

If you wish to clean the E>One after use, you must wait until the applicator fan has stopped before unplugging the base. This enables the optical parts to cool down fully.

- Store the E>One in a suitable place.

Observation: After depilation, small red spots may appear: it is a normal reaction, they will disappear shortly afterwards.

Observation: If you have sensitive skin, do not use a depilatory cream on the treated areas for one week after depilating with the E>One







# CHANGING THE OPTIC CARTRIDGE

## ATTENTION

Great care must be taken when changing the cartridge. Incorrect handling may lead to irreversible damage to the applicator and to the **E•One** in general. In the event of improper handling the guarantee will no longer be valid. We therefore recommend that you follow the official procedure closely.

### STEP 1

The cartridge must be changed when "Change cartridge" is displayed on the screen.



The optic cartridge must not be changed before this message is displayed. Cartridges changed too early cannot be used again.

You may track the cartridge status on the touch screen at any time.



### STEP 2

- Wait for the fan in the applicator to stop before switching off and unplugging your **E•One** (this may take a few minutes). This procedure enables the internal optical parts of the applicator to cool down..

### STEP 3

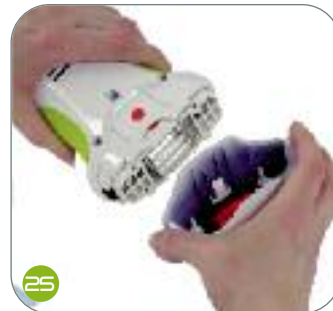
- Switch the **E•One** off
- Unplug it from the mains

### STEP 4

#### REMOVING THE CARTRIDGE WITH THE EXTRACTOR

- Hold the applicator so that the air vents are facing you. Insert the extractor between the mobile head and the lower shell of the applicator (photo 22)
- Push the extractor inside the mobile head to the end (photo 23)
- Push the 2 mobile head sprockets at the same time and remove the mobile head (photo 24)
- Remove the extractor and gently place the mobile head on a flat surface (photo 25)
- Identify the cartridge positioning notches (photo 26)
- Gently extract the cartridge and remove it completely (photo 27)

*Diagrams of different parts of the applicator are shown on p. 13*



# CHANGING THE OPTIC CARTRIDGE

## STEP 5

### INSERTING A NEW CARTRIDGE

- Identify the way in which the new cartridge should be inserted (photo 28).

**Observation:** the cartridges are not symmetrical and must therefore be inserted in a certain way and care should be taken not to insert them the wrong way.

To guide you, a red dot indicates the underside of the cartridge. This must be placed to face the side of the epilator with the air vent.

Another red dot on the applicator shows you the direction (both red dots should be on the same side).

**Attention:** when inserting the cartridge care must be taken not to touch or snag the very fine metal wire shown in photo 29.

- After having inserted the cartridge it must be ensured that it is in the right position: it must be aligned with the tip of the fixed part of the applicator (photo 30). If this is not the case (if it overlaps by more than 2 mm)



this means the cartridge has been incorrectly inserted: it must therefore be removed and you should check that:

- the red dots are on the same side (photo 28)
- the electrodes have not been twisted (photo 31)

If the electrodes have been twisted, the Optic cartridge must not be inserted in the **E•One**. This may cause serious damage to your . You must therefore return the damaged cartridge to us and order a new one.

- Check that the cartridge is firmly in place.

**Precautions:** throughout cartridge replacement procedure you must not touch

- The tube or its reflector (photos 32 and 33 )
- The tube electrodes (photo 34)
- The short metal wire attached to the applicator (photo 29)
- The copper contact studs at the base of the applicator

If you have inadvertently touched the tube or its reflector, we recommend that you return your cartridge to us in order to have it replaced.



## STEP 6

- Before repositioning the mobile head of the applicator, always clean the filter (in the applicator head) on the accessible side with the **clean** spray (photo 35). The filter is the red glass part..

### OBSERVATION:

the cartridges are not symmetrical and must therefore be inserted in a certain way and care should be taken not to insert them the wrong way.



# CHANGING THE OPTIC CARTRIDGE

## STEP 7

- Snap the mobile head back in by pressing gently as shown opposite.

## STEP 8

### ACTIVATION CODES

- Plug the **E•One** in.
- Switch it on by pressing the on-off icon bottom left.
  - After validating the **optic** cartridge replacement request a message is displayed asking for the first activation code of the cartridge inserted to be entered.

These activation codes will have been sent to you by e-mail at the time of ordering. They will be available in your personal customer account. To access them, you have to connect to the website - [www.eswin.co.uk](http://www.eswin.co.uk), enter your username and password, and then confirm. You then go in to your homepage, and click on "optic cartridge activation codes". For your very first cartridge change, you'll need to first accept the conditions for acquiring the codes by clicking on "I have read the information above and I confirm they are correct". You will then be able to select the serial number which corresponds to the new cartridge.

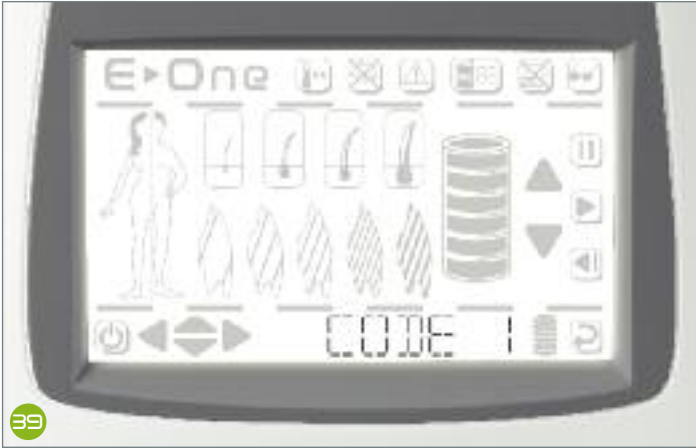


A pop-up message is displayed ; it provides activation code 1 and activation code 2, informs you that a copy of those codes has been sent to your email address and that you can also find that e-mail in your personal space in the "My account" section. Each activation code is unique and contains the serial number of the **E•One**. It will, therefore, not work on another **E•One**.

- Using the browser icon **16** (see page 15), enter the first code provided (5 digits). Icon **16** enables you to change the digit in each box and move from one box to another. Once the full code has been entered, confirm by pressing icon **19**. You will then need to enter the second activation code and confirm it by pressing icon **19**.

If you have entered the wrong code an error message is displayed. You must then enter the two activation codes again one after the other.

If the activation codes entered are correct, the message "codes accepted" will appear on the screen. You should then switch off your **E•One**, switch it back on again, and wait for the menu to appear in order for the activation codes to be taken into account. You may then use your **E•One** normally; the counter displays the number of shots available. In case the "Chg cartridge" menu would appear instead of the "Depilation" menu, please contact the after-sales service.



## I CHANGING THE OPTIC CARTRIDGE - SPECIAL PROCEDURES



**Only our technical department is authorized to ask you to change the optic' cartridge in a special procedure case. Each cartridge removal or acquisition of new cartridge codes that has been made without our technical staff's specific instructions will entail the irreversible loss of the remaining flashes on the optic' cartridge ; you will then have to purchase a new optic' cartridge.**



Each time a used cartridge is returned to E-Swin, you will be offered 3 extra Pens after your next accessories order is processed.

You may need to change the cartridge before the number of shots initially provided runs out due to a broken tube or a tube that no longer works for example.

For each special procedure removal of a cartridge, please adhere strictly to the instructions given by our technical staff.

**To protect the environment please use the Optic cartridge packaging to return the used cartridge to us.**

When the **E-One** is switched on, 4 menus are available.  
A set of icons (16) can be used to access the other sub-menus:

- 1) « Depilation » : please refer to heading « HAIR REMOVAL WITH THE E>One », p. 20, step 3.
- 2) « Chg cartridge » : please refer to heading « CHANGING THE OPTIC CARTRIDGE », p. 30, step 1.
- 3) « Accessories » : this menu allows you to directly access the remaining flashes quantity.
- 4) « Configuration »: through the menu configuration, you can access the 5 sub-menus:

- Personal identification code

You can secure access to your **E-One** by entering a personal identification number.

This number is 0000 by default. If you do not change your PIN number it will not be requested when the **E-One** is switched on. If, however, you change the default PIN (0000), you must enter the new PIN each time the **E-One** is switched on.

To change the PIN you must follow the instructions on the screen. Enter the old PIN then the new PIN etc. You may quit this sub-menu using the cursor key adjacent to this line of information.

**IMPORTANT:**

If you entered a PIN code which you do not remember, it will be necessary to return your **E-One** to E-Swin before you can use it again. In fact, only our technical department will be able to unlock your **E-One**

- Language selection

- Key "Beep": the key "Beep" is activated by default but it can also be deactivated.

- " Date / hour " : sets the date and time on the system

- Maintenance

This access is for use by the after sales team only.



**WARNING : It is strictly forbidden to make any changes of any nature whatsoever on your **E-One**.**





# WHAT NOT TO DO

## BELOW IS A NON EXHAUSTIVE LIST OF WHAT NOT TO DO WITH YOUR EOne

The following are prohibited as they may endanger your own personal safety or cause irreversible damage to your



❌ Do not cover the ventilation screen on the applicator with your hand or any other object.



❌ Do not cover the EONE base with any fabric to prevent obstruction of the upper air vent



❌ Do not place the EONE base on a non rigid surface (a bed for example) as this may obstruct the lower air vent



❌ Do not touch the tube or the reflector with the fingers or any other object



**Do not try to open your EOne machine: any alterations must be performed exclusively by persons duly authorized by the manufacturer.**



❌ When the optic cartridge has been removed, only touch the plastic parts and not the electrodes, tube or reflector



❌ When the optic cartridge has been removed, never touch the short metal wire in the middle of the opening



❌ Never attempt to put your fingers into the applicator base when the optic cartridge has been removed



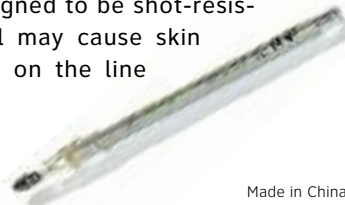
❌ Never attempt to take the applicator apart



# USING THE ACCESSORIES

The pen is used to circle the area to be treated before the gel is applied.  
Important: this pen only must be used to mark out the areas to be treated and is designed to be shot-resistant. Any other pen or pencil may cause skin burns if the pulse is directed on the line drawn on the skin.

pen



Made in China

The gel must be stored at ambient temperature. It is to be applied in a thick layer, gradually throughout the session to prevent it from drying on the skin. Once the gel has been applied to the skin and exposed to the shots it must not be re-used on another area. The gel's optical characteristics are subject to change after treatment. The gel is to be removed at the end of the session either in the shower or using a damp towel. It should also be removed from the optical parts and from the mobile head of the applicator using a slightly damp cloth and the **clean** spray.

Active components:  
Methylisothiazolinone and Methylchlorisothiazolinone (MCI/MI). Their quantities, in a ratio of 3:1, is 0,0008%. Does not contain formaldehyde. Keep away from light - External use only. Do not use on damaged, burnt or infected skin.

gel



Made in Europe

The mask must be worn by all persons present at the time of shot emission. It masks the area that should not be exposed to the treatment (eyelashes, eyebrows etc).

mask



Made in China

This plate is made from a shot-resistant material. It is used to protect any areas from unwanted treatment (i.e. a tattoo). The glass applicator tip (light guide) is safe to use overlapping the **stop** and the skin.

stop



Made in France

The clean spray is used for the cleaning and maintenance of:

- the optical parts of the mobile applicator head:
  - external optical parts: spray on directly then wipe with a dry cotton cloth.
  - internal optical parts: never spray directly on the internal optical parts. Spray onto a dry cotton cloth then clean the filter (red, glass flat part) using the dampened cloth. Polish with the dry part of the cloth.

The spray must only be used when the E>One has been unplugged and when the optical parts have cooled down.

If you are cleaning the E>One immediately after use it must be ensured that the applicator fan has fully stopped before unplugging the base. This enables the optical and other parts to cool down properly.

- the applicator touch screen: never spray directly onto the touch screen. Spray onto a dry cotton cloth then clean the screen using the dampened cloth. Polish using the dry part of the cloth.

clean



Made in France

These patches are used to protect small areas that are not to be treated (i.e. moles). They must be placed after shaving and before application of the gel. The designated areas can then be treated without having to worry about moles. The patches should be removed at the end of the session.

patches

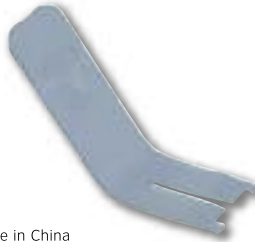
Made in France



This tool allows you to separate the mobile head from your applicator to clean the optical parts or to insert a new cartridge

extractor

Made in China



These stencils can be used to mark out areas to be left untreated in order to keep hair in fun shapes in specific places (see the templates on our website at [www.e-swin.com](http://www.e-swin.com)). They are to be applied after shaving and gel application. The gel helps hold the stencils in place. The applicator is safe to use overlapping the edge of the stencils so as to form a clear outline of the shape required.

fun (option)

Made in France



See all our products on our website at

[www.e-swin.com](http://www.e-swin.com)

Check that your E>One is unplugged before cleaning.  
If you are cleaning the E>One immediately after use it must be ensured that the applicator fan has fully stopped before unplugging the base. This enables the optical and other parts to cool down properly.

## I BASE

- Plastic parts  
All of the E>One's plastic parts must be cleaned using a clean cloth dampened with water only.
- Touch screen  
The screen must be cleaned using a cloth dampened with the **clean** spray (never spray directly onto the touch screen).
- Mains lead  
Check that the mains lead is in perfect condition, that it is not pinched or squashed and that there are no bare wires. Clean the lead using a cloth dampened with water only.

## I APPLICATOR

- Mobile head  
Your E>One will continue to perform well if the optical parts (internal and external) of the mobile head are cleaned with the **clean** spray before and after each use. Never spray directly onto the internal parts of the applicator.
- Applicator body  
All plastic applicator parts must be cleaned using a clean cloth dampened with water only.  
  
Take care not to drip any water into the lower shell air vent.

## I BASE - APPLICATOR CABLE

This cable must be kept clean at all times and not show any visible damage. It must never be folded or pinched. If you have any doubts as to the cable's condition you must stop using your E>One immediately.








## I BASE AND APPLICATOR AIR INLETS

The applicator and the base are both ventilated. Air vents are present on the lower part of the applicator and the lower and upper back parts of the base. It must be ensured that these vents are clean and unobstructed.






## I STORAGE

- Store your E>One and accessories in their box.
- Store your E>One at ambient temperature (25° maximum) away from any sources of excessive humidity (i.e. bathroom) and vibrations (i.e.: on a washing machine).
- If the E>One is dropped or knocked it must be ensured that all optical parts are intact.
- You must stop using the E>One immediately if you notice any visible damage to the optical parts (filter - red, glass flat part; light guide; tube, etc).

I SPECIFICATIONS

 : <b>E&gt;One clinic</b>	Reference of the depilation machine E>One (Clinic)
 ..... <small>Numéro de série</small>	Serial number of your E>One (unique)
 E SWIN 5 rue de la Noue 2011 78113 Adainville	Year of manufacture of your unit and address of manufacturer
 0120	Medical device meets the requirements of EU Directive 93/42, certified by an independent body
<b>IP 2X</b>	Device protected against solid foreign objects of 12.5 mm in diameter or more (IP classification)
	Earth ground terminal
	Logo corresponding to a degree of protection against electric shock from the parts applied on to the patient (Type BF applied part)
	Medical device in Class II

I MACHINE USE

	The device must be used indoors
	Keep it dry
	Store away from light and heat
	Obligation to refer to the user manual
100 - 240 V~ 50-60 Hz 240 VA	Operating conditions (supply voltage (alternative current), voltage frequency, maximum power)
	Warning, dangerous voltage device

I MACHINE USE



Recycling and reprocessing

Directive relating to the reprocessing of waste products:  
The WEEE Directive (Waste Electrical and Electronic Equipment) 2002/96/EC was implemented in order to ensure that products are recycled using the most effective processing, recovery and recycling techniques available and thus contribute to protecting the environment and human health.  
Your product has been designed and manufactured using high quality materials that can be recycled and reused.  
E-SWIN SAS is a member of an environmental organisation responsible for collecting and processing our products at the end of their life cycle. Do not dispose of your product with your usual household waste.  
Ensure that you dispose of your E>One in containers for the separate collection of electrical and electronic equipment bearing this symbol:  
Please use one of the following reprocessing options:  
1. Dispose of the E>One in its entirety (including the cables, plugs and accessories) in designated WEEE collection points.  
2. If you have purchased a new replacement product return your old product in its entirety to E-SWIN SAS in its original packaging.

Screen display	Meaning	What to do ?
SECU01	No flash detected	Contact our technical team - go to your customer area on <a href="http://www.eswin.co.uk">www.eswin.co.uk</a> and select "Contact and customer service"
SECU03	Your machine is blocked	
SECU04		
SECU05		
SECU08		
SECU02	The machine does not detect a cartridge	Insert the new cartridge according to the handling and access instructions (cartridge code)
SECU06	Temporary blockage	Wait for the internal optical parts of the applicator to cool for this process to be completed

I CERTIFICATION

E-SWIN SAS, exclusive manufacturer of the **E•One**, is ISO 9001 and ISO 13485-certified

I COMPLIANCE

E-SWIN hereby declares that the **E•One** is compliant with the essential requirements of Directive 93/42/EEC, Appendix II, Article 3 and is EC-labelled by SGS.

It therefore meets the requirements of the EN 60601-1, EN 60601-1-1, EN 60601-1-2 standards and appendices, EN 60601-1-6 and EN 60601-1-8.

The EC certificate is available on the website at [www.e-swin.com](http://www.e-swin.com).

I PRECAUTIONS FOR USE

The base and the applicator must not come into contact with water. To avoid exposure to high voltages do not attempt to open the base or the applicator. Never use any cartridges or accessories other than those designated and sold for the **E•One** and by E-SWIN.

I PROTECTION OF THE ENVIRONMENT

Local legislation must be observed when disposing of the packaging and consumables. Promote effective recycling as far as possible.



## SHOWROOM



E-One devices and their accessories are also available in our showroom.

E-Swin UK Ltd. 3 Lloyd's Avenue EC3N 3DS London

## GUARANTEE

Your **E-One** is covered by a two-year guarantee for private and domestic use only.

The guarantee does not cover any connection errors, improper handling or use other than that for which the **E-One** is intended.

E-SWIN declines all responsibility for any accident occurring from improper use or non-observance of the instructions in this manual or in the information provided on labelling or on the touch screen.

The 2-year manufacturer's parts and material guarantee is only valid if the item is returned in its original packaging.

Please keep the packaging in which the **E-One** was delivered in a safe place.



version 1.5 [10.05.2011]

For after-sales advice or ordering spare parts  
consult our website at [www.e-swin.com](http://www.e-swin.com).



